

Quality Policy Statement

Clearcomm Group Ltd specialise in the activities of cabling, splicing, civils and groundworks services and recognises its responsibility to ensure that the business meets and exceeds the Quality and Delivery Requirements of our Products and Services.

The application of the Clearcomm policies and processes referred to in this Policy is scoped to cover all operations directly under the management of the Clearcomm Managing Director working within the Fibre Optic Sector.

The successful implementation of this policy has its foundations in the personal and visible commitment and involvement of every person working for and on behalf of Clearcomm.

The Managing director and management team are committed to:

- Develop and improve the Quality Management System and achieve ISO 9001 accreditation
- Continually improve the effectiveness of the Quality Management Arrangements
- Ensure that customer needs and expectations are determined and fulfilled with the aim of achieving customer satisfaction
- Compliance with Customer and Statutory Requirements.

Supporting our mission statement, Clearcomm has agreed the following strategic aims:

- Communicate throughout Clearcomm the importance of meeting customer needs and legal requirements in delivery of our products and services.
- Establish the Quality objectives to deliver the Quality Management Arrangements.
- Continually monitor our Quality performance and implement improvements when identified.
- Conduct Management Reviews of the effectiveness of the implementation of the Quality Management Arrangements.
- Ensure the availability of appropriate resources to deliver these commitments.

All new and existing personnel are made aware of the Quality Policy either during ongoing training sessions or Company Induction.

This Quality Policy is approved by the Managing Director and is the authoritative document relating to Quality Management within Clearcomm.

Stuart Evans,
Managing Director 18/06/2020

